
Creating an Environment Embracing Social Diversity

Direction

- **Devising administrative measures to help foreign residents and multicultural families to settle down as members of the community**
- **Expanding support, such as operating facilities for the convenience of foreign residents, providing information and consultation, and offering education and counseling for multicultural families**

□ Settlement support policies such as various counseling and education programs for foreign residents

- **Operation of support facilities for foreign residents and multicultural families (50 locations)**
 - The Seoul Metropolitan Government has installed and operated 24 foreigner support facilities of various purposes and types sequentially since 2007 under Seoul Globalization Strategy and Promotion Plan.
 - The Seoul Global Center serves as a one-stop service hub for foreign residents, offering consultations, education, and more.

▶ The Seoul Global Center (opened in 2014) : In 2022, the center increased the number of employees by 3 (9 → 12), expanding the role from the previous Korean Chinese support center to a foreigner support facility that provides one-stop service

- The Global Village Centers are opened in areas with a high concentration of foreign-born population, categorized by countries such as English-speaking countries, China, Japan, and France. They provide daily life consultations and education services. Seven centers (Yeonnam, Itaewon, Ichon, Geumcheon, Seorae, Gangnam, Seongbuk) are directly operated by districts.

▶ All centers have 2–3 employees each, with the heads of 6 centers, except Geumcheon, being foreigners.

▶ Centers opened in Yeonnam, Gangnam (formerly Yeoksam), Seorae, Itaewon, Ichon (2008), Seongbuk (2009), Geumcheon (2014)

- The Global Migrant Centers provide labor and legal advice, education, and medical support for foreign workers. Six centers (Gangdong, Seongdong, Seongbuk, Eunpyeong, Yangcheon, and Geumcheon) are commissioned to private operators.

▶ All centers have 5 employees each, with the heads of 5 centers, except Seongdong, double as the heads of welfare centers.

▶ Centers opened in (Seongdong-gu in 2001, Seoul City in 2015), Geumcheon (2007), Gangdong, Eunpyeong (2008), Seongbuk, Yangcheon (2009)

- The city also operates the Seoul Counseling Center for Migrant Women (12 employees, opened in 2015) to protect migrant women vulnerable to violence, and the Seoul Global Youth Education Center (5 employees, opened in 2022) to support immigrant adolescents. Starting from 2022, the city is also providing counseling, housing, and self-reliance support for migrant women victims of violence.

○ **Survey on the status of foreign residents and multicultural families**

- With the increase in foreign residents and multicultural families, Seoul aims to enhance the effectiveness of its projects by accurately assessing the specific status of policy targets.
 - As the number of foreign residents reaches 440,000, Seoul is evolving into a multiracial and multicultural society based on the OECD standards. However, the city still lacks specific data that reflect the characteristics of the Seoul area (*accounting for 4.6% of Korean nationals, as announced by the Ministry of the Interior and Safety in 2021).
 - The national survey of multicultural families conducted by the Ministry of Gender Equality and Family every three years does not adequately capture the unique characteristics of the Seoul area.
 - This survey will enable the city to analyze the living conditions of multicultural families and foreign residents in Seoul. It will also help identify the unique characteristics of Seoul, serving as the foundational data for establishing the 3rd Basic Plan for Foreign Residents and Multicultural Families (2024-2028).

○ **Cultural diversity awareness improvement project**

- We are currently promoting initiatives in cultural diversity education, aimed at eradicating negative prejudices and biases against foreigners and multicultural families, and fostering social integration through the promotion of cultural diversity values and the enhancement of multicultural acceptance.
 - For children and adolescents, we provide cultural introduction and diversity experience classes from various countries to encourage attitudes of understanding and respect towards other cultures, while also nurturing a healthy sense of identity in their own culture.
 - For government officials and the general public, we tailor education curricula to their interests and offer a range of participatory activities, including experiences and field trips, to deepen their understanding and perception of multiculturalism.
 - We offer specialized training programs for foreign residents to develop experts who can contribute to the establishment of a cultural diversity education environment.

Attachment

Current State of Support Facilities for Foreign Residents and Multicultural Families

Status of Seoul City's Foreign Resident Support Facilities (24 facilities)

Center Name	Address	Area (m ²)	Consignment Organization	Established Date	Remarks	
Total (24 facilities)			-	-	-	
Seoul Foreign Resident Center	40 Dosin-ro, Yeongdeungpo-gu	935	Migrant Center Friend	Oct. 14, 2014	City-owned	
Seoul Global Youth Education Center	5F, 164 Mullae-ro, Yeongdeungpo-gu	765	Smart Education Foundation	Jan. 1, 2022	Rented	
Global Migrant Center (6 centers)	Sub-total		-	-	-	
	Gangdong	56 Seongan-ro 13-gil, Gangdong-gu	46	Industry-Academic Cooperation Group of Kyungbok University	Mar. 15, 2008	Inside the district community welfare center
	Geumcheon	129 Gasan-ro, Geumcheon-gu	65	TBUC CORPORATION	May 1, 2007	Inside the district community welfare center
	Seongdong	47-1 Muhak-ro 6-gil, Seongdong-gu, Seoul	452	ILILSIHOIL Corp.	Mar. 1, 2015	City-owned
	Seongbuk	23 Opaesan-ro 16-gil, Seongbuk-gu	23	Hyemyeong	Apr. 30, 2009	Inside the district community welfare center
	Yangcheon	59 Mokdongdong-ro 12-gil, Yangcheon-gu	70	WELFARECOOP	Apr. 28, 2009	Inside the city welfare center
	Eunpyeong	14-26 Eunpyeong-ro 21-gil, Eunpyeong-gu	37	The Korean Methodist Church Social Welfare Foundation	Mar. 13, 2008	Inside the district community welfare center
Global Village Center (7 centers)	Sub-total		-	-	-	
	Yeonnam	3F, 219 Donggyo-ro, Mapo-gu	158	Directly operated by the autonomous district	Jan. 31, 2008	Rented
	Gangnam (Former Yeoksam)	5F, Yeoksam Culture Center, Yeoksam-ro 7-gil, Gangnam-gu	96	“	Apr. 17, 2008	District-owned
	Seorae	3F, 28 Seorae-ro, Seocho-gu	160	“	Jun. 4, 2008	Rented
	Itaewon	5F, 211 Itaewon-ro, Yongsan-gu	158	“	Jul, 14, 2008	Rented
	Ichon	3F, 224 Ichon-ro, Yongsan-gu	138	“	Jul, 14, 2008	Rented
	Seongbuk	1F, 134 Seongbuk-ro, Seongbuk-gu	245	“	Nov. 29, 2009	Former Seongbuk 2-dong Office
Geumcheon	3F, 116 Gasan-ro, Geumcheon-gu	454	“	Sept. 1, 2014	Rented	
Support facilities for migrant women victims of violence (9 facilities)	Sub-total		-	-	-	
	Seoul Counseling Center for Migrant Women	7F (Cheongil Bdg), 146 Mareunnae-ro, Jung-gu	289	Women Migrants Human Rights Center of Korea	Jan. 1, 2015	Rented
	Namseoul Center for Migrant	23 Yangnyeong-ro 27-gil, Dongjak-gu	164	Marriage Migrant Family Support Alliance	Apr. 19, 2021	Aid for legal operating expenses of a

Women & Children in Crisis						social welfare facility
Seoul Shelter for Migrant Women	Seongbuk-gu* (Undisclosed facility)	118	Women Migrants Human Rights Center of Korea	Jun. 10, 2007		“
Beotdeul-ui Jip (Shelter for migrant women victims of violence)	Seongbuk-gu* (Undisclosed facility)	290	Seoul Catholic Center for Migrants and Refugees	Mar. 3, 2001		“
Happy Shelter for Migrant Women	Eunpyeong-gu* (Undisclosed facility)	267	Service For Peace	Sept. 10, 2009		“
Marie Shelter for Migrant Women	Yongsan-gu* (Undisclosed facility)	277	SPARK (Social Programme for Action and Research in Korea)	Jan. 2, 2014		“
Marie Community	Yongsan-gu* (Undisclosed facility)	186	Marriage Migrant Family Support Alliance	Nov. 1, 2009		*Private consignment (2021~25)
House of Love	Mapo-gu* (Undisclosed facility)	165	Migrant Pastoral Committee of Roman Catholic Archdiocese of Seoul	May 14, 2010		Aid for legal operating expenses of a social welfare facility
Seoul Didimteo for Migrant Women	23, Doksan-ro 50-gil, Geumcheon-gu	990	Salesian Sisters of St. Don Bosco	Nov. 4, 2011		*Private consignment (2018~23)

Multicultural Family Facilities: Seoul City and Autonomous District Family Centers (26 facilities)

No.	Division	Address	Area (m ²)	Consignment Organization	Established Date
	Seoul City	6 Sopa-ro 4-gil, Jung-gu	537	Healthy Family Civic Organization	Oct. 11, 2007
	Autonomous district	Sub-total			
1	Jongno	2F, 29 Jong-ro 53-gil, Jongno-gu	714	Korean Buddhist Foundation for Social Welfare	
2	Junggu	10F, 460, Toegye-ro, Jung-gu	244	Industry-Academic Cooperation Group of Dongguk University	Sept, 12, 2013
3	Yongsan	3F, Hannam Public Parking Lot Complex Cultural Center, 224-19 Itaewon-ro, Yongsan-gu	600	Industry-Academic Cooperation Group of Sangmyung University	Jan. 1, 2010
4	Seongdong	9 Muhak-ro 6-gil, Seongdong-gu	485	Industry-Academic Cooperation Group of Hanyang University	Jan. 1, 2010-1
5	Gwangjin	5F, 17 Ahasan-ro 24-gil, Gwangjin-gu	130	Industry-Academic Cooperation Group of Sangmyung University	Feb. 1, 2010
6	Dongdaemun	7F, Dasarang Happy Center, 521 Cheonggyecheon-ro, Dongdaemun-gu	680	Korea Institute for Healthy Family	Sept. 1, 2006
7	Jungnang	369 Yongmasan-ro (62-2 Myeonmok-dong), Jungnang-gu	563	Korean Buddhist Foundation for Social Welfare	Jan. 1, 2010
8	Seongbuk	#102, Korea University Lyceum, 145 Anam-ro, Seongbuk-gu	551	Industry-Academic Cooperation Group of Korea University	Feb. 1, 2007
9	Gangbuk	2F, 6 Hancheon-ro 129-gil (Beon-dong), Gangbuk-gu	444	Industry-Academic Cooperation Group of Sungshin Women's University	Jan. 1, 2010
10	Dobong	2F, Dobong Community Center, 552 Dobong-ro, Dobong-gu	303	Duksung Women's University	Jan. 19, 2011
11	Nowon	3F, Gaon Bdg, 94, Dongil-ro 173ga-gil, Nowon-gu	234	Sahmyook Welfare Foundation	Mar. 1, 2010
12	Eunpyeong	15-17 Eunpyeong-ro 21ga-gil, Eunpyeong-gu	732	Industry-Academic Cooperation Group of Sangmyung University	Jan. 1, 2010
13	Seodaemun	244 Jeungga-ro, Seodaemun-gu	366	Ewha Haktang	Jan. 1, 2010
14	Mapo	BF2, Hapjeong Office Bdg, 19 Yanghwa-ro, Mapo-gu	843	Healthy Family Civic Organization	Jan. 1, 2010
15	Yangcheon	3F, Sinwol 6-dong Administration Complex Town, 53 Nambusunhwan-ro 83-gil, Yangcheon-gu	160	Industry-Academic Cooperation Group of Sungkyul University	Jan. 1, 2011
16	Gangseo	4F, Gomdalrae Cultural Center, 50 Gangseo-ro 5-gil, Gangseo-gu	800	Gangseo Hope_Sharing Welfare Foundation	Jan. 1, 2010
17	Guro	35 Uma 2-gil, Guro-gu	1331	Industry-Academic Cooperation Group of Sungkonghoe University	Jan. 1, 2010
18	Geumcheon	1F, 40 Geumha-ro 11-gil, Geumcheon-gu	686	Industry-Academic Cooperation Research Group of Sungshin Women's University	Jan. 1, 2010
19	Yeongdeungpo	4F, 24-5 Yeongdeungpo-ro 84-gil, Yeongdeungpo-gu	457	Korean Buddhist Foundation for Social Welfare	Mar. 1, 2007
20	Dongjak	2F, 63-26 Dongjak-daero 29-gil, Dongjak-gu	758	Industry-Academic Cooperation Group of Chung-Ang University	Mar. 12, 2008
21	Gwanak	3F, Kim Sam-Jun Multicultural Complex, 35 Sillim-ro 3-gil, Gwanak-gu	552	Healthy Family Civic Organization	Jan. 1, 2010
22	Seocho	2F, Seocho Cultural Arts Center, 201 Gangnam-daero, Seocho-gu	325	Onnuri Welfare Foundation	Jul, 1, 2016
23	Gangnam	4F, 617-8 Gaepo-ro, Gangnam-gu	375	Miral Welfare Foundation	Feb. 1, 2010
24	Songpa	12 Macheon-ro 41-gil, Songpa-gu	330	Wirye Corporation	Apr. 1, 2007
25	Gangdong	3F, 1634 Yangjae-daero, Gangdong-gu	372	Healthy Family Civic Organization	Jan. 1, 2010